



# **Student Handbook**

## **Fall 2024 – Winter 2025**

[www.canadachristiancollege.com](http://www.canadachristiancollege.com)

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# Faculty and Staff

## ACADEMIC DEAN

**Michael Reardon BBA, MTS, PhD** – Professor of New Testament and Historical Theology

## MINISTRY

**Rondo Thomas BTh, MThS, DD** – Dean of Ministry, Professor of Biblical Studies

**Charles McVety BA, MA, PhD, DD** – Professor of Systematic Theology

**Ryan McVety BSc, JD** – Professor of Christian Worldview and Ministry of Teaching

**Jeff Yaneff BTh, MTh, ThD, PhD Cand** – Professor of Biblical Theology, Philosophy, Church History, and Critical Thinking

**Garth Rowe BTh, MThS, ThD** – Professor of Evangelism and Community Outreach

**Ian Kissel BSc, ThM, PhD** – Professor of Old Testament and Theology

**Lyndon Jost BA, MDiv, PhD** – Professor of Hermeneutics

**Errol Bennett BTh, MA, DMin** – Professor of Biblical Theology

**Tony Soldano BTh, MTh, DD** – Professor of Homiletics, Preaching, and Ministerial Ethics

**Andrew Morgan BTh, MTS Cand** – Professor of Hebrew

**Madai Sanchez BTh, MThS** – Professor of Personal Evangelism, ProPresenter & Planning Center, and River Experience

## COUNSELLING

**Clarence Duff BSc, MA, MSc, BTh, MDiv, ThD, PhD** – Professor of Christian Counselling

**Colin Wilson BTh, MThS, DMin** – Professor of Christian Counselling and Psychology

**Winsome Sterling BA, BTh, MCC, DCC** – Professor of Christian Family Counselling

**Veron Modest MBA, MCC, CPA/CGA** – Professor of Christian Counselling and Psychology

**Jennifer McVety BCC, DLitt** – Professor of Marriage Communication

**Lindsay McVety BSc, MA, EdD** – Professor of Pastoral Care & Spiritual Crisis

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## RELIGIOUS EDUCATION

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**Karla Bruno BA, D'TEIL, BTh** – Professor of ESL

## SACRED MUSIC

**Clark Beckham** – Dean of Sacred Music, Professor of Senior Ensemble

**Jonathan Duarte BMus, MMus** – Professor of Classical Music Performance

**Eunice Hong BMus, ARCT** – Professor of Music Theory  
**Franchesca Hampton BA** – Professor of Vocal Music  
**JV Felicio, BComm** – Professor of Music Production II  
**Mark Masri Hon. DMusE** – Professor of Song writing  
**Vera Ohonbamu LLB, LLM, MA** – Professor of Gospel Choir  
**Jeremy Caruthers BA** – Professor of Audio Engineering and Life of an Artist  
**Courtney Frazer MRel** – Professor of Modern Theory

## **BUSINESS**

**Roma Hewitt BA, MTh, DMin, CMA, RPA** – Dean of Business  
**Veron Modest MBA, MCC, CPA/CGA** – Professor of Human Resources  
**Ross McLean MBA** – Professor of Marketing  
**Michelle Ueta LM, BSc, BEd** – Professor of Business Technology  
**Michael Postell BSc, JD** – Professor of Business Writing  
**Timothy Duavis BTech, Cert. Software Developer** – Professor of Data Management and Web Design  
**Niwah Visser BFA, Graphic Comm Cert, Marketing Management Cert** – Professor of Graphic Design

## **LEADERSHIP**

**Tony Soldano BTh, MTh, DD** – Dean of Leadership Studies

## **STAFF**

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# Students Rights and Responsibilities

Canada Christian College and School of Graduate Theological Studies (“CCCSGTS”) has established standards of conduct that are intended to create a Christian learning environment. Admission to the College is limited to those who agree to comply with these behavioral expectations which apply to every student. All members of the community are responsible to:

- Conduct themselves as responsible citizens;
- Engage in an honest pursuit of biblical holiness;
- Make the College's mission their own mission; and
- Limit the exercise of their Christian liberty in accordance with the College's mission and the best interest of other members of the community.

It is recognized that not every student will have personal convictions wholly in accord with the following application of these standards. However, all students are responsible to:

- Obey the law and conduct themselves as responsible citizens who contribute to the welfare of the greater community (Rom. 13: 1-7). Among other things, this precludes the use of marijuana and drugs for non-medical purposes and conduct that disrupts classes or the general operation of the College. It also includes demonstrating respect for the property of others and of the College.
- Obey Jesus' commandment to His disciples (Jn. 13:34-35) echoed by the Apostle Paul (Rom. 14; 1 Cor. 8, 13) to love one another. In general, this involves showing respect for all people regardless of race or gender and regard for human life at all stages. It includes making a habit of edifying others, showing compassion, demonstrating unselfishness, and displaying patience.
- Refrain from practices that are biblically condemned. These include, but are not limited to, drunkenness (Eph. 5:18), swearing or use of profane language (Eph. 4:29, 5:4; Jas. 3:1- 12), harassment (Jn 13:34-35; Rom. 12:9-.21; Eph. 4:31), all forms of dishonesty including cheating and stealing (Prov. 12:22; Col. 3:9; Eph. 4:28), abortion (Ex. 20:13; Ps. 139:13- 16), involvement in the occult (Acts 19:19; Gal. 5:19), and sexual sins including premarital sex, adultery, homosexual behavior, and viewing of pornography (I Cor. 6:12-20; Eph. 4:17-24; I Thess. 4:3-8; Rom. 2:26-27; I Tim. 1 :9-10).
- Furthermore, married members of the community agree to maintain the sanctity of marriage and to take every positive step possible to avoid divorce.
- Utilize careful judgment in the exercise of personal freedom ( Gal. 5: 16-6: 1 0; Rom. 12: 1- 15: 13; I Cor. 8:9-13; 13:1-13; Eph. 4:17-6:18; Col. 3:1-4:6; I Thess. 4:1-5:24). This entails the responsible use of time and material resources, and the honest pursuit of knowledge including regular attendance at classes, chapel services, and CCCSGTS events. It also requires that members of the community abstain from the use or possession of alcoholic beverages, tobacco in any form, other forms of substance abuse and all forms of gambling. Members of the community are to maintain modest, inoffensive behavior in personal relationships. Co-ed living arrangements are not suitable for unmarried College students

- Furthermore, because many contemporary forms of amusement are of questionable value or diminish one's moral sensitivities, members of the community are to use discernment in their choice of entertainment including television, movies, live productions, and social dancing.
- Keep in mind that social dancing is not permitted on campus and dances may not be sponsored by CCCSGTS or student groups.
- Furthermore, CCCSGTS does not condone dancing at clubs where alcohol is liberally consumed, discretion in the choice of music is not exercised, and the overall atmosphere is questionable.

## Academic Integrity

Academic integrity at CCCSGTS is based on a respect for individual achievement that lies at the heart of academic culture. Every faculty member and student, both graduate and undergraduate, belongs to a community of scholars where academic integrity is a fundamental commitment. The College, as an institution, makes collaboration and the pursuit of knowledge possible but always promotes and evaluates individual effort and learning. This statement broadly describes the principles of student academic conduct supported by all academic programs at the College, at every level – both undergraduate and graduate – and regardless of venue, including on-line courses and study abroad programs. It is the responsibility of every member of the academic community to be familiar with the specific policies of his or her own school, and to bear in mind relevant policies governing activities not directly addressed herein, such as internships, specific graduate programs and University research.

1. **Cheating:** using unauthorized notes, study aids, or information on an examination; altering a graded work after it has been returned, then submitting the work for regrading; allowing another person to do one's work and submitting that work under one's own name; submitting identical or similar papers for credit in more than one course without prior permission from the course instructors; using AI to complete assignments.
2. **Plagiarism:** submitting material that in part or whole is not entirely one's own work without attributing those same portions to their correct source. Using AI to assist in the writing of or to write any essay, paper, etc. is considered a form of plagiarism. A paper that is written by, or with the assistance of, AI is not considered your own original work.
3. **Fabrication:** falsifying or inventing any information, data or citation; presenting data that were not gathered in accordance with standard guidelines defining the appropriate methods for collecting or generating data and failing to include an accurate account of the method by which the data were gathered or collected.
4. **Obtaining an Unfair Advantage:** (a) stealing, reproducing, circulating or otherwise gaining access to examination materials prior to the time authorized by the instructor; (b) stealing, destroying, defacing or concealing library materials with the purpose of depriving others of their use; (c) unauthorized collaborating on an academic assignment (d) retaining, possessing, using or circulating previously given examination materials, where those materials clearly indicate that they are to be returned to the instructor at the

conclusion of the examination; (e) intentionally obstructing or interfering with another student's academic work; or (f) otherwise undertaking activity with the purpose of creating or obtaining an unfair academic advantage over other students' academic work.

5. **Aiding and Abetting Academic Dishonesty:** (a) providing material, information, or other assistance to another person with knowledge that such aid could be used in any of the violations stated above, or (b) providing false information in connection with any inquiry regarding academic integrity.
6. **Falsification of Records and Official Documents:** altering documents affecting academic records; forging signatures of authorization or falsifying information on an official academic document, grade report, letter of permission, petition, drop/add form, ID card, or any other official University document.
7. **Unauthorized Access to computerized academic or administrative records or systems:** viewing or altering computer records, modifying computer programs or systems, releasing or dispensing information gained via unauthorized access, or interfering with the use or availability of computer systems or information.

In all cases involving academic dishonesty, the student charged or suspected shall, at a minimum, be accorded the following rights

1. Prompt investigation of all charges of academic dishonesty, to be conducted, insofar as possible, in a manner that prevents public disclosure of the student's identity. Such investigation may include informal review and discussion with an official of the school prior to bringing a charge, provided that such review does not compromise the rights of the student in the formal process.
2. Reasonable written notice of the facts and evidence underlying the charge of academic dishonesty and of the principle(s) of academic integrity said to have been violated.
3. Reasonable written notice of the procedure by which the accuracy of the charge will be determined.
4. Reasonable time, if requested, within which to prepare a response to the charge.
5. A hearing or meeting at which the student involved may be heard and the accuracy of the charge determined by a neutral decision-maker.
6. Review of any adverse initial determination, if requested, by an appeals committee to whom the student has access in person. Generally, implementation of sanctions will be suspended until all appeals made by the student have been exhausted.
7. Final review of an unsuccessful appeal, if requested, by the Registrar or an advisory committee designated by the Registrar.

### Procedures

Suspected cases of academic dishonesty should be reported to the course instructor, the administration of the school under whose jurisdiction the suspected offense took place, or to any student authorized by that school to receive such complaints. Students charged with academic dishonesty may not change their registration in a course in which the charge is pending, or in which a finding of academic dishonesty has been made. Procedures of investigation, adjudication, and appeal may vary from school to school. Current practice does not involve reporting to a student, but, instead, to the course instructor or to a member of the dean's office in the appropriate school.

## Sanctions

All proven cases of academic dishonesty shall be penalized as appropriate under the circumstances. Sanctions, other than a reduced or failing grade, shall be imposed by CCCSGTS. The imposition of any sanction other than a private reprimand shall include a statement of reasons supporting its severity. A student may appeal any finding or sanction as specified by the school holding jurisdiction. Sanctions may include but are not limited to:

1. Reduced or failing grade.
2. A letter of reprimand.
3. A defined period of probation, with or without the attachment of conditions.
4. Withdrawal of University funding.
5. A defined period of suspension, with or without the attachment of conditions.
6. Exclusion from the University.
7. Notation on the official record.
8. Revocation of an awarded degree.
9. Any appropriate combination of 1-8 above.

## Academic Standing

A student must attend a minimum of 75% of classes, maintain a GPA of at least 2.00, and adhere to the College Standards to maintain “good standing.”

## Academic Warning

Students receive an academic warning when the term GPA is lower than 2.00.

## Academic Probation

Academic probation is earned and the notation “Academic Probation” is recorded on the student’s academic transcript whenever the following conditions exist: When the cumulative GPA is lower than 2.00. Students who have earned 44 or fewer credits are allowed two terms of probation before they are subject to disqualification. Students with more than 44 credits are only allowed one term of probation before they are subject to disqualification. Students on academic probation whose cumulative GPA is lower than 2.00 and whose term GPA is 2.00 or higher are remain on academic probation until the GPA is higher than 2.00 Students on academic probation are limited to a study load of no more than 15 credits.

## Academic Probation

Academic disqualification may be assessed whenever the following conditions exist:

1. Students on academic probation for having a cumulative GPA lower than 2.00 who earn a term GPA lower than 2.00 in their next term.
2. Students on academic probation for having their three most recent terms of GPAs lower than 2.00 and who earn less than a 2.00 term GPA for the fourth consecutive term.

These students are not eligible to enroll for future terms unless the Academic Council continues the student on probationary status for a further term or reinstates the student.



# Intellectual Property Policy

## Ownership by Faculty and College Employees

CCCSGTS recognizes that the production of research, publications, and creative activities is a vital part of its academic mission. Thus, the college does not assert copyright ownership of any publications, or creative works that are created as a part of a faculty member's independent research or scholarship and that are developed without resources usually and customarily provided by the College. Furthermore, CCCSGTS does not own rights to inventions or other creative activities unrelated to a faculty member's or employee's job duties or responsibilities.

The sole exception to this protection of faculty and employee intellectual property relates to publications or creative activities that are explicitly created within the confines of an agreement with the college outside of a normal professorial or employee contract (e.g., a "work-for-hire" contract with a faculty or employee member to create promotional materials for the college).

## Ownership by Students

A student's intellectual property is considered to be any work or idea that has been presented by the student. Intellectual property could take the form of written essays, poems, and other literature as well as ideas or concepts presented in oral presentations, songs, and other multimedia presentations. The intellectual property of each student is held in confidence and a copy can be made available to be returned to the student at the end of their program. A bound copy of all thesis submissions is kept at the college at all times. Any abuse of intellectual property by any other student will result in the offending student meeting with the Academic Council with possible repercussions such as being removed from our program.

CCCSGTS upholds all local, provincial, federal, and international standards regarding the protection of copyrighted material. All material published by faculty or staff on behalf of the college is subjected to rigorous internal review to ensure that all thoughts and statements are the result of original research. All student class submissions and degree theses are subjected to review by *TurnItIn*, a cloud-based plagiarism detection software which the college has purchased and integrated into its course management database.

## E-learning

CCCSGTS embraces the utilization of technology in the classroom and is committed to enhancing its educational offerings through e-learning platforms. However, the college recognizes that online classrooms require additional scrutiny to safeguard intellectual property and ensure academic integrity.

### Intellectual Property and Copyright

All recorded lectures and course content are copyrighted content that is the exclusive property of CCCSGTS. Therefore, both lectures and content may not be reproduced, streamed, transferred,

or broadcast (in whole or in part) without the express written permission of an authorized agent of CCCSGTS.

All student submissions are subject to the same intellectual property protections afforded to on-campus students.

### Academic Integrity

All online students are subject to the same academic integrity policies and procedures as on-campus students. At the beginning of each course, online students must read the Academic Policies and Student Conduct codes of the college. A quiz is administered after students indicate they have read this material. If students do not pass this quiz, they are removed from the course.

All coursework is submitted through each student's unique student account. To authenticate student identities, CCCSGTS tracks the IP addresses used for uploading assignments, taking exams, and posting to discussion forums. When suspicion of cheating or sharing accounts arises, cases are presented to the Academic Council for review.

To ensure parity between online and in-class offerings, all online exams are timed. Students have one attempt to take any quiz or exam. In the event of technical issues, students may contact the online department where their case is reviewed by the Director of Online Studies. Grades are not released until all students in an online course have completed the exam. If suspicious activity occurs (e.g., irregular time spent on questions, logging on/off during an exam) the case is referred to the Academic Council where action is then taken, ranging from:

- (a) requiring a proctor for future quizzes and/or exams if cheating is suspected but cannot be confirmed;
- (b) failing the course if cheating is confirmed;
- (c) additional academic sanctions if cheating is confirmed multiple times with the same student.

## Grading System

Letter Grade	Percentage Rate	Grade
A	90-100	4
B	80-89	3
C	70-79	2
D	60-69	1
F	Below 60	-

In order to preserve uniformity, Canada Christian College maintains a standard grading system similar to those of other institutions of higher education.

# Dispute Resolution

CCCSGTS is committed to fair and equitable treatment of all faculty, staff, and students.

## Student Grievances

Each student complaint will be given full consideration by the Academic Council with the right to be represented by the Dean of Students during the appeals process. In the event that a complaint involves a member of the Academic Council or the Dean of Students, a suitable replacement will be found for the hearing, and if necessary, for any appeals process.

Any student who wishes to submit a formal complaint to CCCSGTS must submit a written letter to the Registrar outlining the details of the grievance. Upon receipt, a student will be given an opportunity to meet with the Registrar within 14 days of the complaint being submitted. If a resolution is not arrived at between the Registrar and the student, the student will have an opportunity to state their case before the Academic Council. If a resolution is still not arrived at, the student will have 14 days to submit an appeal for a second hearing with the Academic Council. Prior to this hearing, the student shall have the opportunity to write a fuller explanation of their grievance. Additionally, the student will have the option to be accompanied by the Dean of Students to represent their best interests before the Academic Council. The decision rendered during the appeals hearing by the Academic Council will be considered final; the complaint file will then be considered closed.

# Student Disciplinary Procedures

The student disciplinary procedure is guided by the principles of natural justice which include the following rights for the accused:

- (1) The presumption of innocence;
- (2) The right to have a hearing held at a time and location that bears no unnecessary burden on them;
- (3) The opportunity to see all evidence against them;
- (4) The right to challenge any evidence against them;
- (5) The right to be accompanied by an advisor of their choice at any hearing;
- (6) The right to receive the rationale for any judgement rendered; and
- (7) The right to appeal an adverse decision.

The student disciplinary procedure is enacted if an offense occurs that is deemed by faculty or senior administration to violate either the Statement of Faith or the Code of Conduct.

Concerns from faculty or senior administration must be conveyed in writing to the department dean of the accused student. Thereafter, the department dean, or by explicit designation another senior administrator, will conduct an investigation and submit their findings to the Academic Council.

The Academic Council is tasked to review the report and determine whether there are sufficient grounds to hold a disciplinary hearing. If no sufficient grounds are found, the complaint is dismissed without prejudice. If sufficient grounds are established, the student is notified in writing with:

- (1) the alleged violation(s);
- (2) a summary of evidence supporting the occurrence of the violation; and
- (3) the location and time of the disciplinary hearing.

During the disciplinary hearing the student (with or without an advisor) is presented with the evidence of their violation(s) and afforded the opportunity to address the violation(s). At the end of the hearing, the Academic Council renders a decision. This decision will also be delivered to the student in writing with accompanying rationale within an appropriate amount of time after the hearing. In the case of an adverse decision, the student is permitted to appeal to the Academic Council within 14 days, provided there is previously unknown evidence or contributing factors that may influence the Council's decision. In the case of an appeal, any decision rendered by the Academic Council is final.

### Penalties

Following a guilty verdict from a student disciplinary hearing, penalties may range from:

- (a) A letter of reprimand signed by the President placed in the student's file;
- (b) A written apology or formal statement by the student;
- (c) Mandated restitution from the student to the aggrieved individual or to the college;
- (d) A suspension for a pre-determined period of time (generally, one semester or one year); and/or
- (e) Dismissal.

## Good Standing Policy

A student must maintain a GPA of at least 2.00 and adhere to the College Standards to maintain "good standing".

**Academic Warning** Students receive an academic warning when the term GPA is lower than 2.00.

**Academic Probation** Academic probation is earned and the notation "Academic Probation" is recorded on the student's academic transcript whenever the following conditions exist:

When the cumulative GP A is lower than 2.00. Students who have earned 44 or fewer credits are allowed two terms of probation before they are subject to disqualification. Students with more than 44 credits are only allowed one term of probation before they are subject to disqualification. Students on academic probation whose cumulative GP A is lower than 2.00 and whose term GP A is 2.00 or higher are remain on academic probation until the GP A is higher than 2.00 Students on academic probation are limited to a study load of no more than 15 credits.

**Disqualification** Academic disqualification may be assessed whenever the following conditions exist:

1. Students on academic probation for having a cumulative GPA lower than 2.00 who earn a term GPA lower than 2.00 in their next term.
2. Students on academic probation for having their three most recent terms of GP As lower than 2.00 and who earn less than a 2.00 term GP A for the fourth consecutive term.

These students are not eligible to enroll for future terms unless the Academic Council continues the student on probationary status for a further term or reinstates the student.

## Language Proficiency

All domestic applicants for a degree program must provide evidence of their English proficiency before an offer of a place is made. Evidence of at least one year in the last two years, or two years in the last five years study in English in College or a grade 12 diploma from an English speaking high school is generally sufficient for this purpose.

International applicants may, however, submit the results of a suitable English test which has been undertaken within two years of the date of application. The Academic Council will assess the results of the test to determine English proficiency suitable for degree level study.

International students without the level of English required for direct entry to the degree program will be required to successfully complete the College's English as a Second Language program prior to the commencement of the degree. The Academic Council will assess the development of the student and determine when the student can enter into degree level classes.

International students admitted to the Korean Department are not required to demonstrate proficiency in English; however, they must do so in the Korean language.

## Dress Code

Students are expected to be dressed modestly and appropriately at all times while on CCCSGTA property and at CCCSGTS events (on and off campus).

Appropriate attire for male students includes: pants, t-shirts, and collared shirts. Male students should not wear the following: shorts, sweatpants, t-shirts with inappropriate graphics, tank tops.

Appropriate attire for female students includes: pants, knee length skirts and dresses, tops with an appropriate neckline. Female students should not wear the following: low necklines, shorts, or sweatpants/yoga pants.

In the Athletic Centre, students are required to maintain modesty.

## Classroom Policies

**No food or beverage (other than water), under any circumstances, is allowed in any of the classrooms, the library, or music practice rooms, or recording studio.** If students bring food or beverages into the classroom, they will be advised of this policy and asked to remove the food/beverage from the classroom immediately.

Use of electronics in the classroom is prohibited unless it is for the purpose of academic development (i.e. Note Taking). Students may not be on their phone during class. Students may not browse the internet on their laptops during class.

## Parking Regulations

Students at Canada Christian College are permitted to park in the spots in the large parking area at the lake side of the campus. Please do not park at the back or east end of the campus.

## Library Regulations

The Han Gill Park Research Library at CCCSGTS is a complete and comprehensive research location. Online resources are available to students at CCCSGTS. Books can only be removed from the Library upon "Check-Out" with the Library Staff Worker.

Computer use is available for CCCSGTS students. Computers should only be used for Academic purposes, and this will be monitored by Library Advisors. Inappropriate use of computers will result in disciplinary action and restrictions from future computer use.

Printing for academic documents is available to students, at a cost of 10 cents per page. Find a Library Staff Worker to assist you.

# Student I.D. Cards

Student Identification Cards are available upon request. Contact the Admissions Office to request your personal Student I.D. Card. A \$20 charge will be applied to your account upon picking up your Student I.D. Card. The photo uploaded to your MyCCC account will be used for the I.D Card. Student I.D cards will be used to access the Athletic Facility.

# Attendance Policy

**Students are allowed a total of 3 absences per semester.** Students must attend a minimum of 90% of the class time to be counted as present in the class. When students are more than 15 minutes late for class, they are marked "Tardy". After receiving 2 Tardies, the student earns another absence. **(2 Tardies = 1 Absence, 3 Absences are allowed, 4+ Absences = failing the course)**. A student is responsible for notifying their instructor of any absences they see forthcoming.

There is an attendance sign-in sheet at every class. Students must initial next to their name on the sign-in sheet. If you encounter an error in your attendance as it reflects in your MyCCC account, please immediately contact your professor for that class.

Academic honesty is non-negotiable and factors into attendance sign-ins, as well as other facets of education. You may sign your name, and your name only, on the attendance sheet. Students are responsible for their attendance and can review their attendance standing in MyCCC under "Attendance" in their course.

# The River Worship Attendance Policy

Students are required to complete **ministry experience hours** with The River Worship, our on-campus ministry. You'll be **required to serve a minimum of three times per semester** and you will be assigned these dates by our admissions office. If a date does not work, please reschedule. **This is a graduation requirement.** You will also receive **one credit per semester** as a "chapel" credit. An email will be sent at the beginning of every semester with further details.

# MyCCC

MyCCC is a secure web-based program that connects students, staff, and faculty. Every student on campus has a MyCCC account and Student ID Number. It is mandatory that ALL students have a MyCCC account and utilize the portal. From time to time, professors will update grades, attendance, quizzes, assignments, and exams on MyCCC.

Each student also is allocated an @canadachristiancollege.com email address. It is **required** that you check this email address as this will be the main communication gateway between students, professors, administration, and staff. Each student is expected to check their Canada Christian College email and MyCCC account regularly and is responsible for all content received to this email.

Multiple workshops will be offered each semester in the Library for detailed MyCCC training. If you have any issues with your MyCCC account, please contact a Library Advisor at [library@canadachristiancollege.com](mailto:library@canadachristiancollege.com).

Additionally, students are **required to verify their mobile numbers on MyCCC**. Doing so allows CCCSGTS to notify students of important alerts, weather closures, exciting events, etc. To verify your mobile number, follow the steps below:

1. Click on "Settings" on MyCCC by clicking your profile icon;
2. Click "Notifications" under the "My Settings" header and locate the "Text notification number" header;
3. Enter your text-enabled mobile number in the box under "Text notification number" and then select "Send Verification Code";
4. In the box next to your mobile number, enter the 6-digit code that was texted to you and click "Verify Number";
5. You're done! Just make sure you received the notification on your browser that your number has been verified, and make sure your text notification number is active.

## Student Activities and Athletic Centre

All students are required to pay a Student Activity Fee. This \$250.00 fee covers several benefits such as: student events, organized sports, any provided food, the use of the athletic centre, etc. Upon payment of the Student Activity Fee, all students will have unlimited access to the athletic centre once they register with the front desk at the athletic centre.

The athletic centre will be open Monday through Saturday, from 8:00 a.m. to 10:00 p.m. and Sunday from 2:00 p.m. to 10:00 p.m. (hours are subject to change). Student I.D. cards are required to access the athletic centre. Alumni students and family members will be able to purchase a membership to the athletic centre at a potentially reduced rate. Throughout the



semesters, there will be a designated time each week where students can engage in “pick-up” sports.

## Student Worker Positions

Multiple student worker positions may become available throughout the academic year. Positions such as Assistant Librarians, Graduate Assistants, Teaching Assistants, Writing Centre Specialists, and Fitness Centre Staff may become available.

Student Worker positions may produce up to \$1000 of tuition credit per semester. Credit determined on an hourly basis.

## Textbooks

Your professor will select the textbook used for each course. They will also provide you with information on where to purchase that textbook. If you need help locating where to purchase your textbook, contact your professor for assistance.

## Withdrawal and Refund Policy

### Canadian Residents

Students withdrawing will be assessed fees as indicated:

- The registration fee of \$75.00 is non-refundable
- If you withdraw in writing before the first day of classes, 100% of the tuition will be refunded.
- If you withdraw before two thirds of the program is complete, you receive a pro-rated refund based on the weeks attended less 10% of the remaining weeks of the program.
- If you withdraw after two thirds of the program is complete, no refund is applicable.
- The Annual Student Activity fee of \$250.00 and the Annual Library fee of \$100 are non-refundable.

Tuition refunds will be processed within 30 days. In the case of OSAP students, the refund will be credited to the students bank within 30 days and Canada Christian College will instruct the bank that the tuition refund is to be applied first to the student’s outstanding OSL, if any, and the balance of the tuition fees refund, if any, is to be applied to the student’s outstanding CSL.

## International Students

67% of tuition fees is refundable to international students who are refused a student visa for entry to Canada or refused a passport. It is the responsibility of the student to apply to an immigration centre. The only acceptable proof is the original letter of denied entry from a government official. Once the visa is issued, no refund is possible. In order to process a refund:

- The student must fill out an application form for a refund, which must be approved by Canada Christian College.
- The student submits to Canada Christian College a copy of the rejection letter by the Immigration Authorities of Canada.
- The original receipt (white copy) and acceptance letter must be returned to Canada Christian College.
- 30 days are required to process the refund.

# Floorplan

